

Website Terms and Conditions

Last updated: October 2026

These Terms & Conditions (“Terms”) govern your use of the Deployflow AI Technology Services L.L.C. (“we,” “us,” “our”) website. By accessing or using this website, you agree to these Terms. If you do not agree, please do not use our website.

1. Who We Are

Deployflow AI Technology Services L.L.C., trade licence no. CN-6421935

Registered address: Level 20, 48 Burj Gate, Sheikh Zayed Road, Dubai

Email: info@deployflow.co

For privacy-related matters, please refer to our Privacy Policy or contact us at info@deployflow.co

2. Use of Our Website

You agree to use our website only for lawful purposes and in a way that does not infringe the rights of others or restrict their use of the website.

You must not:

- Attempt to gain unauthorised access to the website, servers, or databases.
- Introduce malware, viruses, or other harmful technology.
- Scrape, systematically extract, harvest, or otherwise obtain content or data from the website by automated means without our permission.
- Use the website in a manner that disrupts its operation or security.
- Use the website to post defamatory, illegal, or morally harmful content prohibited under Federal Decree-Law No. 34/2021.

Violations of the prohibited activities clause may constitute criminal offenses under Federal Decree-Law No. 34/2021 imposing criminal penalties, including fines ranging from AED 100,000 to AED 300,000 for unauthorized website access, and imprisonment of at least five years with fines of AED 250,000 to AED 1,500,000 for hacking critical systems.

3. Information on This Website

The content on this website is provided for general information purposes only. Although we make reasonable efforts to ensure that the information is accurate and up to date,

we do not warrant general informational content (news, commentary, market information) is complete, accurate, reliable or current.

Nothing on this website is intended to constitute professional, technical, legal, financial, or other specialist advice, and you should not rely on its content as a substitute for advice appropriate to your circumstances.

Information about our products and services is provided in compliance with UAE consumer protection requirements. We may update, modify, or remove content from this website at any time without notice.

4. Intellectual Property

Unless otherwise stated, all intellectual property rights in this website and its content, including text, graphics, logos, icons, images, videos, and software, are owned or licensed by us and are protected under Federal Decree-Law 38/2021. Trademark protection is governed by Federal Decree-Law 36/2021.

You may view, download, and print content from this website for your personal non-commercial use or internal business purposes, if you do not modify the content or remove any copyright, trademark, or other proprietary notices.

You must not reproduce, modify, distribute, publish, commercially exploit or otherwise use any content from this website for commercial purposes without our prior written consent, except where such use is permitted by law.

This section is further amended by the Section 9 of this Terms.

Unauthorised use of our Intellectual Property may constitute a criminal offense under the Cybercrime Law. All rights not expressly granted under these Terms are reserved.

5. Links to Other Websites

Our website may contain links to websites or resources operated by third parties. These links are provided for information and convenience only. We do not control or accept responsibility for third-party websites, their content, or practices. The inclusion of a link does not imply that we endorse, approve, or recommend the third party, its website, products, or services.

Your use of any third-party website is subject to that website's own terms and privacy policies.

6. Website Availability and Security

We aim to keep the website available and operating properly. However:

- We do not guarantee uninterrupted access.
- We do not guarantee error-free information.

- We may suspend or restrict access for maintenance or security reasons.
- We are not liable for any loss arising from website downtime or unavailability.

While we implement appropriate technical and organisational security measures in accordance with Article 20 of Federal Decree-Law No. 45/2021 on the Protection of Personal Data (PDPL).

On the Protection of Personal Data, you are responsible for configuring your own devices, software and systems used to access the website and for using appropriate security and virus protection.

7. Limitation of Liability

Nothing in these Terms excludes or limits our liability that cannot be excluded or limited under applicable UAE consumer protection laws, including liability for death or personal injury caused by our negligence, fraud, or fraudulent misrepresentation.

To the fullest extent permitted by law, we will not be liable for any loss or damage arising from or in connection with:

- Your use of, or inability to use, this website.
- Your reliance on any content made available through this website, except where such exclusion is prohibited by applicable UAE consumer protection laws.
- Any interruption, suspension, or withdrawal of the website; or
- Your use of, or reliance on, any third-party website or resource linked to from this website.

We will not be liable for any direct, indirect, or consequential loss or damage including but not limited to any loss of profits, revenue, business, anticipated savings, business opportunity, data, goodwill or reputation, or any loss resulting from malware, cyber incidents or reliance on information provided on the website, arising from or in connection with your use of the website.

The liability exclusions and limitations in this section are intended to apply differently to consumers and business customers. In relation to consumers, they apply only to the extent permitted by applicable law. In relation to business customers, they fully apply permitted by law.

8. Data Protection and Privacy

Your use of our website is governed by Federal Decree-Law No. 45/2021 as well as DIFC and ADGM data protection laws (for processing activities connected to those jurisdictions).

By using our site, you acknowledge that we may process your personal data in line with these policies.

9. Submissions and User Content

If you submit content to us through forms, uploads, or communications:

- Do not send unlawful, defamatory, or harmful content in breach of Federal Decree-Law 34/2021.
- Do not send confidential or sensitive information unless requested. If you provide us with personal data relating to a third party, you shall ensure that the relevant third party has been notified and, where required by applicable law, has provided valid consent to the submission and processing of such personal data by us.
- You grant us a licence to use the content for the purpose it was submitted (e.g., responding to enquiries), but ownership of the content remains yours.

Any content determined by us, a competent authority or a court of competent jurisdiction to be in breach of Federal Decree-Law No. 34 of 2021 on Combatting Rumours and Cybercrimes shall be removed without undue delay and may be immediately suspended or taken down pending investigation.

10. Third-Party Services

If we integrate or reference third-party tools, platforms, or services:

- Their own terms apply.
- We do not control, and are not responsible for, their performance or availability.

11. Governing Law

These Terms are governed by the laws of the UAE. If you have any complaints, please email us at info@deployflow.co and we will respond to your complaint within 10 working days.

If the dispute is not resolved to your satisfaction, you have the right to refer the matter to the competent authorities, such as the Ministry of Economy (MoE) or the Department of Economic Development (DED), in the relevant Emirate.

12. Changes to These Terms

We may update these Terms from time to time. Any changes will take effect when the revised Terms are published on this website.

Continued use of the website after changes means you accept the revised Terms.

13. Severability, Entire Agreement and Waiver

If any provision of these Terms is held to be invalid, illegal or unenforceable by a court or other competent authority, such provision shall be deemed modified to the minimum extent necessary to make it valid and enforceable or, if such modification is not possible, shall be deemed severed from these Terms, and the validity and enforceability of the remaining provisions shall not be affected.

These Terms, together with any policies or documents expressly incorporated by reference, constitute the entire agreement between you and us in relation to your access to and use of the website and supersede all prior agreements, understandings, representations and communications relating to the same subject matter.

No failure or delay by us in exercising any right, power or remedy under these Terms shall constitute a waiver thereof, nor shall any single or partial exercise of any such right, power or remedy preclude any further exercise of that or any other right, power or remedy.

Any waiver shall be effective only if made in writing and shall apply solely to the specific circumstances for which it is given. Nothing in this clause shall limit or exclude any rights that cannot be waived under applicable law.

14. Contact Us

For questions about these Terms, please contact us at: info@deployflow.co.